

**Park Grove Surgery**  
**Dr C A Bridger, Dr S Chikthimmah & Dr C Tadi**  
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04.11.2014

Dear Member

I hope this letter finds you well. I would like to invite you to a Patient Group Meeting at Park Grove Surgery on 18.11.14 at 12.00.

I have enclosed a copy of the agenda and would like to ask you to think about areas of priority for the discussion. If you can forward any items that you would like to add to the agenda prior to this date I would be very grateful.

Due to mandatory changes made by NHS England I would like to discuss the replacement of the patient survey with the "Friends and Family Test".

If you would like to provide feedback but are unable to attend you can forward your comments to me at the address above, by telephone or email to [michellewildsmith@nhs.net](mailto:michellewildsmith@nhs.net) .

Can you kindly let me know at your earliest convenience whether you are able to attend.

I look forward to seeing you there.

Many thanks

Yours sincerely

Mrs Michelle Field  
Practice Manager